## W.D. Hall FAQs

Q: Where can I find answers to my questions related to Covid-19?

A: https://www.cajonvalley.net/covid19info

Q: What is my child's teacher's email address?

A: Please find your child's teacher on our website under "Teachers"

Q: Can I celebrate my child's birthday in class?

A: We love celebrating birthdays! Please send non-food items for school celebrations. Ideas include donating a special book to the classroom or sending in prize items (pencils, small toys, etc...) that are not food.

Q: Where can I find the breakfast and lunch menu?

A: Instructions are on our website under Our School > Cafeteria Menu

Q: Where is the school calendar located?

A: On our website under Our School > School Calendar

Q: What are the hours of the front office?

A: Mondays 7:30-2:00 and Tuesday-Friday 7:30-3:00

Q: How do I get onto my Parent Portal not knowing my pin and password?

A: Go to: <a href="https://parentportal.cajonvalley.net/">https://parentportal.cajonvalley.net/</a> and click on "Reset my password. You will be sent a link to reset your password at the email address the school office has listed. If you need your pin please contact the front office

Q: How do I pick my student up early?

A: When you arrive, we will call your child out of class. In order to maximize instructional time, we do not call students to the office in advance. Please leave additional time when picking up around your child's recess or lunch time. These times can cause delays for the pick up person.